

Annex 10: Targeted Organizations and Services for PPMR Program interventions

The Tables in Annex 10, which are also included as Annexes to Schedule 2 to the Financing Agreement for the Program, list the specific information, organizations and services to be monitored and verified under the respective disbursement linked indicators of the Program. It is envisaged that these specific lists of information, organizations and services may be modified/adjusted from time to time to reflect the updated circumstances of the government and the Program. Accordingly, should a modification to any of the lists be needed following consultation between the Bank and the Government of Punjab, the Bank will send a letter, signed by the Country Director, to notify the government of the new list, and such new list will replace the respective Table in Annex 10 of the PAD and the respective Annex to Schedule 2 of the Financing Agreement.

Table 10.1. Information required for proactive disclosure.

	Type of Information	Details
1.	Institutional and Organizational	<ul style="list-style-type: none"> - Current laws, rules, regulations, functions and powers governing the Targeted Organization. - Current organizational structures of the Targeted Organization, including: name, designation, some biographical information and contact details of minister and top officials; directory of all officers; and numbers and distribution (by service, grade and tier) of employees.
2.	Services	<ul style="list-style-type: none"> - Current list of services provided by the Targeted Organization, with focus on those directly relevant to citizens, and brief explanation of how to access these services. - Number, type and spread of facilities of the Targeted Organization.
3.	Operational	<ul style="list-style-type: none"> - Current policies, plans, strategies, annual progress reports, and evaluation reports applicable to the Targeted Organization. - Details of major projects/initiatives currently under implementation by the Targeted Organization.
4.	Budget	- Current budget, previous budget allocations and actual expenditure

Table 10.2. Organizations obligated for public disclosure

1.	Department	1	Agriculture Department Secretariat
	<i>Attached Organizations</i>	2	Office of the Director General Agriculture (Extension & Applied Research)
		3	Office of the Director General Agriculture (Field)
		4	Office of the Director General Agriculture (Research)
		5	Office of the Director General Agriculture (Water Management)
		6	Office of the Director General Pest Warning & Quality Control of Pesticides
		7	Office of the Director Of Agriculture Information
		8	Office of the Director Of Agriculture Crop Reporting Service
		9	Office of the Chief Planning and Evaluation Cell
		10	Office of the Chief World Trade Organization Cell
		11	Office of the Director Of Agriculture (Economic and Marketing)
		12	Office of the Chief Coordinator, Regional Agriculture Economic Development Centre
		13	Office of the Director of Floriculture
		14	Office of the Director, Punjab Institute of Agriculture, Marketing
	<i>Autonomous Bodies</i>	15	Office of the Punjab Seed Corporation
		16	Office of the Punjab Agriculture Research Board
2.	Administrative department/Implementing Agency	17	Excise and Taxation Department Secretariat
	<i>Attached Organizations</i>	18	Office of the Director General Excise and Taxation
3.	Administrative department	19	Health Department Secretariat
	<i>Attached Organizations</i>	20	Office of the Director General Health Services
		21	Office of the Director General Nursing
		22	Office of the Director Blood Transfusion Services
	<i>Autonomous Bodies</i>	23	Nursing Examination Board
		24	Punjab Pharmacy Council
		25	Punjab Medical Faculty
		26	Punjab Health Foundation
		27	Provincial Quality Control Board
		28	Mayo Hospital Lahore
		29	Nishtar Hospital Multan
		30	Jinnah Hospital Lahore
4.	Administrative department	31	Higher Education Department Secretariat
	<i>Attached Organizations</i>	32	Office of the Director Public Instructions
	<i>Autonomous Bodies</i>	33	Board of Intermediate & Secondary Education, Lahore,
		34	Board of Intermediate & Secondary Education, Gujranwala
		35	Board of Intermediate & Secondary Education, Sargodha
		36	Board of Intermediate & Secondary Education, Multan
		37	Board of Intermediate & Secondary Education, Bahawalpur

		38	Board of Intermediate & Secondary Education, Faisalabad
		39	Board of Intermediate & Secondary Education, Dera Ghazi Khan
		40	Baha-ud-Din Zakariya University
		41	Institute of Education and Research, University of Punjab, Lahore
		42	Islamia University, Bahawalpur
		43	University of Engineering and Technology, Lahore
		44	University of Gujrat
		45	Fatima Jinnah Women University
		46	University of the Punjab
		47	University of Education, Lahore
		48	University of Engineering, Taxila
		49	University of Sargodha
		50	Government College University
		51	Lahore College for Women University
5.	Administrative department	52	Irrigation Department Secretariat
	<i>Attached Organizations</i>	53	Office of the Chief Engineer Irrigation, Lahore Zone
		54	Office of the Chief Engineer Irrigation, Development Zone, Lahore
		55	Office of the Chief Engineer Irrigation, Research Zone, Lahore
		56	Office of the Chief Irrigation, Drainage and Flood Zone, Lahore
		57	Office of the Chief Engineer Irrigation, Greater Thal Canal
		58	Office of the Chief Engineer Irrigation, Planning and Review Zone
		59	Office of the Chief Engineer Irrigation, Faisalabad Zone
		60	Office of the Chief Engineer Irrigation, Sargodha
		61	Office of the Chief Engineer Irrigation, Multan
		62	Office of the Chief Engineer Irrigation, Dera Ghazi Khan
		63	Office of the Chief Engineer Irrigation, Bahawalpur
		64	Office of the Director Land Reclamation, Lahore
	<i>Autonomous Bodies</i>	65	Punjab Irrigation and Drainage (PIDA)
		66	Punjab Engineering Academy, Lahore
6.	Administrative department	67	Livestock and Dairy Development Department Secretariat
	<i>Attached Organizations</i>	68	Office of the Director General (Extension), Punjab
		69	Office of the Director General (Research), Punjab
	<i>Autonomous Bodies</i>	71	Punjab Livestock and Dairy Development
		72	Punjab Poultry and Research Development
7.	Administrative department	73	Local Government and Community Development Department Secretariat
	<i>Attached Organizations</i>	74	Office of the Director General Local Government and Community Development
	<i>Autonomous Bodies</i>	75	Punjab Local Government Board
		76	Punjab Municipal Development Fund
		77	Punjab Local Government Commission

8.	Administrative department	78	School Education Department Secretariat
	<i>Attached Organizations</i>	79	Office of the Director Public Instruction (Secondary Education)
		80	Office of the Director Public Instruction (Elementary Education)
		82	Office of the Program Director, Directorate of Staff Development
		83	Office of the Project Director Children Library Complex Punjab
		84	Office of the Director Punjab Education Assessment System
		85	Punjab Examination Commission
	<i>Autonomous Bodies</i>	86	Punjab Text Books Board
		87	Punjab Education Foundation
		88	The Punjab Danish Schools and Excellence Authority
		89	Punjab Curriculum Authority
9.	Implementing Agency	90	Punjab Information Technology Board
10.	Implementing Agency	91	Punjab Procurement Regulatory Authority
11.	Implementing Agency/Executing Agency	92	Punjab Resource Management Program

Table 10.3. List of key services enquired about through telephone calls to the Citizen Contact Center.

#	Key Services
	Agriculture Department
1	Subsidy schemes for purchase of agricultural machinery
2	Laser leveling services provided by the Agricultural Engineering Department
3	Services for leasing government agricultural machinery
4	Soil & water analysis services conducted by government laboratories.
	Livestock and Dairy Development Department
5	Veterinary services provided by veterinary hospitals and centers and field staff
6	Artificial insemination services offered by field artificial inseminators
	Local Government and Community Development Department
7	Services by the relevant tehsil/town municipal administration for approving building maps
8	Services by the relevant tehsil/town municipal administration for approving housing schemes
9	Services by local government for commercialization of residential property
10	Services by local governments for the licensing of businesses
11	Auction services for tax collection by local governments
12	Services provided for water & sanitation facilities
13	Services by the union councils for registration of births
14	Services by the union councils for registration of deaths
15	Services by the union councils for registration of marriages
16	Services by the union councils for registration of divorces
17	Services by the director general of local government for enlisting contractors

	School Education Department
18	Services related to admissions to government schools
19	Services related to subsidy programs for support to government schools
20	Services related to the school leaving certificate
21	Services from the office of the executive district officer for education for private schools registration & renewal
	Higher Education Department
22	Services related to private school affiliation to examination boards
23	Services for college admissions to government colleges
	Health Department
24	Emergency services at government hospitals
25	Specialized treatment at government hospitals
26	Services by government hospitals for provision and administration of disability certificates
27	Services by the executive district officer for health, for pharmacy / medical store registration & renewal
28	Vaccination/immunization services provided by the vaccination staff of the district health officer
	Board of Revenue
29	Services related to domicile certificates
30	Services related to the issuance of title deeds
31	Services related to mutation of property
32	Services related to registration of documents/property
	Excise and Taxation Department
33	Services related to motor vehicle registration
34	Services related to annual renewal of the token tax
35	Services for assessment and payment of property tax
	Punjab Information Technology Board
36	Services related to the Citizen Facilitation Centers

Table 10.4. List of services monitored by smart management tools.

#	Service	Personnel
	School Education Department	
1	Supervision and inspection of schools	Executive District Officer, District Education Officer, Deputy District Education Officer, Assistant Education Officer
2	Regular monitoring and data collection of administrative data of teacher and student attendance from schools	Monitoring and Evaluation Assistant
	Health Department	
3	Supervision of field services	Executive District Officer, District Health Officer, Deputy District Health Officer,
4	Monitoring of lady health workers of the national maternal and child health program	Lady Health Supervisors
5	Field-based immunization of infants and young children	Vaccinators
6	Field-based provision of nutrition information to the school children	School Health and Nutrition Supervisors
	Livestock and Dairy Development Department	
7	Supervision and inspection of veterinary hospitals and centers and field officials	District Officer, Deputy District Officer
8	Field based artificial insemination of livestock	Artificial Inseminators
9	Field based vaccination of livestock	Veterinary Assistant
	Irrigation Department	
10	Canal water flow monitoring to gauge flow of water down the canals to check water theft	Field Managers
	Agriculture Department	
11	Agriculture extension and dissemination of information and best practices activities conducted for farmers	Agriculture Officer
12	Agriculture extension and dissemination of information and best practices activities conducted for farmers	Field Assistant

Table 10.5. List of organizations to use PPRA MIS

#	Departments	Attached Organizations
1.	Agriculture	Agriculture (Administrative Department)
2.		Office of the Director General Agriculture (Extension)
3.		Office of the Director General Agriculture (Field)
4.		Office of the Director General Agriculture (Research)
5.		Office of the Director General Agriculture (Water Management)
6.	School Education	Education
7.		Office of the Director Public Instruction (Secondary Education)
8.		Office of the Director Public Instruction (Elementary Education)
9.	Higher Education	Office of the Director Public Instruction (Colleges)
10.	Health	Health (Administrative Department)
11.		Office of the Director General Nursing
12.		Office of the Director Health Services
13.	Irrigation and Power	Irrigation and Power (Administrative Department)
14.		Office of the Chief Engineer Irrigation (Research)
15.		Office of the Chief Engineer Irrigation (Coordination)
16.		Office of the Chief Engineer Irrigation (Development)
17.		Office of the Chief Engineer Irrigation (Flood & Drainage)
18.		Office of the Chief Engineer Irrigation (Planning & Review)
19.		Office of the Chief Engineer Irrigation, Lahore
20.		Office of the Chief Engineer Irrigation, Bahawalpur
21.		Office of the Chief Engineer Irrigation, Faisalabad
22.		Office of the Chief Engineer Irrigation, Multan
23.		Office of the Chief Engineer Irrigation, Sargodha
24.		Office of the Director Land Reclamation
25.	Livestock and Dairy Development	Livestock and Dairy Development (Administrative Department)
26.		Office of the Director General (Extension), Punjab
27.		Office of the Director General (Research), Punjab
28.	Local Government and Community Development	Local Government and Rural Development (Administrative Department)
29.		Office of the Director General Local Government and Rural Development
30.		Punjab Municipal Development Fund
31.	Excise and Taxation Department	Excise and Taxation (Administrative Department)
32.		Office of the Director General Excise and Taxation
33.	PITB	Punjab Information Technology Board

34.	PPRA	Punjab Procurement Regulatory Authority
35.	PRMP	Punjab Resource Management Program
37- 73	Executive District Officer Agriculture	All districts
74-110	Executive District Officer Health	All districts